HERITAGE EDUCATION CONSULTING, LLC

12-Week Course Tuition, Payment & Refund Policy

Public policy | Applicable to all $495, 12-week enrichment courses

1 | Tuition and Enrollment

Tuition for each 12-week enrichment course is $495 per student for the complete instructional program. Enrollment reserves a place in the course and represents a commitment to the full program, rather than payment on a per-class attendance basis.

2 | Private-Pay Enrollment (No SUFS Scholarship)

Families who are not using Step Up For Students (SUFS) scholarship funds must pay the full $495 tuition upfront, before the course begins. This includes payments made by cash or other accepted private-payment methods. Once enrollment is confirmed, tuition is nonrefundable, subject to the exceptions in Sections 5 and 8. A paid receipt will be provided. Missed classes, voluntary withdrawal, or nonattendance do not entitle the family to a refund or prorated tuition adjustment.

3 | Full Prepayment With Family-Requested SUFS Reimbursement

Families who pay privately and independently seek SUFS reimbursement must pay the full $495 before the course begins. Heritage Education will provide an itemized paid receipt, course description, and enrollment or service documentation reasonably needed to support a request. Parents or guardians submit reimbursement requests through EMA and are responsible for confirming scholarship eligibility and applicable requirements. Reimbursement is not guaranteed. No duplicate direct-pay invoice will be submitted for the same tuition.

4 | SUFS Direct-Pay Billing Through EMA

For eligible SUFS provider direct-pay enrollment, the $495 tuition is allocated to three instructional periods. Heritage Education will submit each invoice only after the corresponding eligible instructional services have been delivered and documented, subject to the applicable scholarship and EMA requirements.

Instructional period	Amount	Invoice timing
Weeks 1–4	$165	After Week 4
Weeks 5–8	$165	After Week 8
Weeks 9–12	$165	After Week 12

Parents or guardians must complete any required EMA reservations, authorizations, or approvals. Invoice timing does not guarantee a SUFS payment date.

5 | Nonrefundable Tuition

All private-pay tuition, including cash payments and prepaid tuition submitted for possible SUFS reimbursement, is nonrefundable once enrollment is confirmed, except when Heritage Education cancels or fails to provide services as described in Section 8, or when a refund is required by applicable law or scholarship program rules. This policy applies to SUFS-funded enrollment only to the extent permitted by applicable program requirements.

6 | Attendance, Absences, and Withdrawal

Student absences, missed classes, voluntary withdrawal, or failure to complete assignments do not, by themselves, reduce the full-course tuition commitment when instruction remains available. Privately paid tuition will not be refunded or prorated due to nonattendance. For SUFS direct-pay billing, Heritage Education will invoice only for eligible services actually provided and will not describe undelivered instruction as delivered. Any family balance is subject to applicable law, scholarship restrictions, and enrollment terms.

7 | Scholarship Eligibility and Payment Responsibility

Families using SUFS must verify eligibility, available scholarship funds, and the appropriate expense category. SUFS determines whether payment or reimbursement is approved. Any amount not covered by an eligible scholarship remains the parent’s or guardian’s responsibility where permitted by law and program rules. Heritage Education will not charge the same service both privately and through SUFS direct payment.

8 | Course Cancellation or Non-Delivery

If Heritage Education cancels a course before instruction begins, tuition paid for that course will be refunded. If Heritage Education discontinues a course after instruction begins, tuition attributable to instructional services not provided will be refunded or adjusted as required by applicable law and scholarship rules.

9 | Publication and Application

This policy is available for review before registration and applies to all Heritage Education Consulting, LLC 12-week enrichment courses priced at $495. Where this policy conflicts with Florida law or current SUFS requirements, those requirements control. Policy updates apply prospectively; the policy presented at enrollment governs unless otherwise required by law.

SUFS reimbursement and direct-pay eligibility depend on the student’s scholarship program, provider category, and current EMA requirements. This policy does not guarantee scholarship approval or payment.